Aldershot Centre For Health - Case Study

The Aldershot Centre for Health ACfH brings Army primary healthcare services and NHS primary medical services to the local population of Aldershot. It replaces the old Aldershot Health Centre, the Cambridge Military hospital and current Aldershot Garrison medical facilities.

Summary of requirements

- To provide a telecommunications infrastructure capable of supporting between 500 and 1000 users

- Highly secure user authentication through the use of 802.1X AAA security standards as required by the MOD.

- The solution needed to be highly resilient and ensure business continuity eliminating single points of failure.

- A billing platform capable of facilitating the cross charging of shared telecommunications resources to the tenants including primary care trusts, GPs surgeries and the MoD.

Solutions and services provided

- West Pier implemented the highly resilient Avaya Communication Manager media servers onto their existing network

- West Pier provide ongoing maintenance and telephony support adhering to the strict 802.1X AAA security standards required by the MOD and NHS joint venture.

- A billing platform was provided to facilitate cross charging of the shared telecommunications resources to the tenants including primary care trusts, GPs surgeries and the MoD.

Business Benefits

- Improved business continuity through improved reliability of the telecommunications network

- Increased security due to implementation of 802.1X AAA security standards as required by the MOD

- Improved/streamlined administration processes with regards to billing and sharing of customer health records

Testamonial

 "Due to our involvement with the MOD and the fact that we have the health of our patients to consider we had very specific and high standards when it came to security and reliability.

The West Pier team were very understanding of our needs and used their expert knowledge to provide solutions that met our requirements both for 802.1X AAA security standards and the need for minimal business disruption."

John Smith, IT Director of Aldershot Centre For Health

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If you would like impartial advice on your telecoms and networking infrastructure give West Pier a call on 0844 264 5522 or email Matthew van Til ([matthew.vt@westpiertele.com]())

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