



*Seamless Integration, Superior Savings: Mind's
Advancement through West Pier Telecom's
Expertise*

In 2024, Mind, a mental health charity, upgraded its communication system by partnering with West Pier Telecom to integrate 8x8 X7 voice and PCI PAL secure payment solutions into their MS Teams environment. This shift from an on-premise setup to a cloud-based solution with West Pier's expertise reduced Mind's operational costs by over 55%. The new system, known for a 99.99% uptime, supports remote operations and enhances connectivity, showcasing West Pier Telecom's role in optimizing telecom solutions efficiently.

