



Glebelands
Respect and Achieve

*Reliable Communication, Reduced Costs: How
West Pier Telecom Upgraded Glebelands
School's Telephony System*

Glebelands School partnered with West Pier Telecom to upgrade their outdated Euro Generis phone system to an Avaya IP Office 500, supporting 14 digital and 46 analogue extensions while reusing existing cabling and handsets. An Avaya 64-party conference bridge was installed, facilitating on-site meetings with external organisations and reducing travel expenses. By replacing the old system and planning a future upgrade to SIP trunks, the school achieved a 37% reduction in annual call and support costs, ensuring a modern, cost-effective communication solution.

