



## **Ifield Community College**

*Modernised Connectivity, Significant Savings:  
How West Pier Telecom Transformed Ifield  
Community College's Communication  
System*

Ifield Community College upgraded its outdated phone system by partnering with West Pier Telecom. We implemented the IP Office 500 phone system, expanding their capacity with 62 digital and 56 IP extensions. By replacing ISDN lines with SIP trunks and introducing the Avaya PC receptionist console and One-X Mobile app, the college enhanced communication and mobility while saving 39% annually on call and support costs. Our solution also included web collaboration tools, reducing travel needs and improving remote connectivity for senior staff.

