LATYMER UPPER & PREP SCHOOL
HAMMERSMITH

Efficient Communication, Major Savings: How West Pier Telecom Upgraded Latymer Upper School's System with 3CX UCaaS

Latymer Upper School, founded in 1624, partnered with West Pier Telecom to replace their outdated Cisco Call Manager system with 3CX UCaaS. The school required a cloud-based solution using existing infrastructure, offering key features like softphone and mobile applications, and onsite/video training. The new system delivered significant cost savings through 3CX's concurrent licensing model and SIP line rentals with inclusive call costs. Staff now enjoy unified communications with direct dial numbers and mobile access. The solution also supports remote working, with a 99.99% server uptime guarantee. Latymer's Head of IT praised the seamless deployment, reducing monthly costs by over 75%.

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