



*A Law Debenture company*

*Seamless Integration, Superior Savings: Safe Call's Advancement through West Pier Telecom's Expertise*

In 2024, Safe Call, a global provider of whistleblowing services, partnered with West Pier Telecom to replace its Avaya IP Office system with 8x8 UCaaS and CCaaS. The move delivered significant cost savings, improved reliability (99.999% uptime), and gave staff the flexibility to work from anywhere using a unified communications app across PC, Mac, and mobile devices. With 24/7 support in multiple languages and Web RTC capabilities for global callback, the solution supports Safe Call's mission to provide secure, multilingual reporting channels worldwide

